Moving further along the path towards achieving our VISION 2020 goals:

• Every relevant agency and organization of the public and private sector will understand National VOAD and its member’s scope and mission.
• All significant volunteer organizations active in disaster preparedness, response and recovery will be members of National VOAD.
• National VOAD will have partnerships with organizations that support it and its member organization’s scope and mission.
• A significant portion of the American public will recognize National VOAD and its member’s scope and mission.

MISSION: National VOAD is the forum where organizations share knowledge and resources throughout the disaster cycle—preparation, response and recovery—to help disaster survivors and their communities.

“The purpose of the corporation shall be to foster more effective service to people affected by disaster through communication, coordination, cooperation, collaboration, convening mechanisms and outreach.”

– National VOAD Bylaws

APPROACH: CORE PRINCIPLES AND VALUES
The National VOAD collaborative practices the “4Cs” as guiding principles for how we operate and work as partners to best serve our communities and nation:

COOPERATION
WE will work together to overcome challenges.

COORDINATION
WE effectively utilize resources to help communities prepare and recover.

COMMUNICATION
WE develop and maintain effective channels for sharing information.

COLLABORATION
WE identify common goals and create shared solutions.
2016 GOALS:

- All significant faith-based, community-based or other nonprofit organizations with a disaster services program and that mobilize volunteers or otherwise organize communities will be affiliated with the National VOAD Movement.
- All National VOAD Members will have access to a suite of support services that will increase a Member’s ability to collaboratively serve their disaster service missions.
- New opportunities for National VOAD member organizations to share knowledge and expertise with state and local VOAD Members will increase their national image and reputation as “pillars of support” for building community resilience.

STRATEGIES:

- Grow membership by recruiting or nurturing the development of competent, prospective members that more fully represent the diversity of America.
- Build the capacity of State/Territory VOADs
  - Fully execute and sustain VOAD LEAD Program (2014-2016)
  - Develop enhanced capacity building resources for State/Territory VOADs (2016)

- Further develop and implement VOADNet, a project management and situational awareness reporting system for use across the disaster cycle
  - Roll out initial suite of services, and develop and customize features that benefit individual National and Associate Members (2014-2015)
  - Develop additional suite of services that supports State/Territory VOADs and their network of Local/Regional VOADs/COADs, and introduce with training and support resources (2016)

- Develop and implement 4Cs Training Academy/Center for Excellence
  - Create clearinghouse/repository of existing Member training (2014)
  - Develop and implement internal 4Cs training curriculum for new Members, Board Members and Committee Members (2014)
  - Develop 4Cs training curriculum and other resources to make available to wider membership and VOAD network (2015-2016)

- Develop and implement mutual assistance opportunities for Members and Partners to collaborate and learn from each other, share best practices (e.g., exchange programs, peer-to-peer learning, externships, etc.) (2015-2016)

NATIONAL VOAD VALUES:

- Our commitment to caring and compassion for all people is the foundation for all we do.
- A coordinated, inclusive approach provides the basis for a nurturing environment in which disaster response agencies will flourish.
- The quest for excellence in National VOAD programs by encouraging best practices and mutual accountability results in operational synergy.
- Our work will be accomplished in a respectful, non-judgmental and non-discriminatory manner.
- Trust, mutual respect and equal partnerships of community service providers are essential elements of our work.
- Providing hope—making a difference—offering opportunities for true collaboration—are the lifeblood and soul of the organization.